

Memorandum

To: Brian Matthews, County Manager

From: Dennis Joyner, Public Health Director

Cc: Janet Payne, Human Services Director
Cheryl Wright, Division Director Procurement

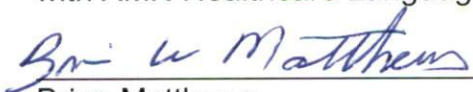
Date: July 25, 2024

Re: Exemption of RFP Process for AMN Healthcare Language Services

Pursuant to Union County Procurement Policy, Section 3.5, Procurement of Other Services, "Because there are no statutory requirements applicable to the procurement of such services, the County Manager may exempt a service from the RFP process for good cause and when in the best interest of Union County. The exemption of any such service exceeding \$90,000 shall be reported to the Board of Commissioners at the next regular meeting and shall include the justification for the exemption."

The Union County Public Health Department is requesting an exemption of the RFP process for language interpreting services provided by Stratus Video, LLC d/b/a AMN Healthcare Language Services in the amount of \$150,000. Language interpreting services are necessary for the work of the Human Services Agency and supports our compliance with Title VI of the Civil Rights Act of 1964. The Agency utilizes services from AMN Healthcare Language services to provide on-demand video remote interpreting (VRI) for American Sign Language (ASL) and selected spoken languages, as well as over-the-phone interpreting (OPI) for selected languages with live language interpreters. The Agency has a contract with AMN Healthcare Language Services and the cumulative cost will exceed \$50,000. The department has been pleased with the performance and reliability of AMN Healthcare Language Services. In my opinion, continued use of AMN Healthcare Language Services for the Public Health Department would be in the best interest of Union County.

Upon approval of the County Manager, the Public Health Department will initiate a contract with AMN Healthcare Language Services.


Brian Matthews
County Manager

7/25/24
Date

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