

Granicus Proposal for Union County NC

ORDER DETAILS

Prepared By: Jorge Gamboa
Phone:
Email: jorge.gamboa@granicus.com
Order #: Q-494061
Prepared On: 28 Oct 2025
Expires On: 22 Feb 2026

ORDER TERMS

Currency: USD
Payment Terms: Net 30 (Payments for subscriptions are due at the beginning of the period of performance.)
Current Subscription End Date: 22 Feb 2026
Initial Order Term End Date: 22 Feb 2029
Period of Performance: 23 Feb 2026 - 22 Feb 2027

PRICING SUMMARY

The pricing and terms within this Proposal are specific to the products and volumes contained within this Proposal.

Renewing Subscription Fees			
Solution	Billing Frequency	Quantity/Unit	Annual Fee
govAccess - Maintenance, Hosting, & Licensing Fee - Core (County Site)	Annual	1 Each	\$21,234.91
govAccess Essentials for Intranet	Annual	1 Each	\$0.00
govAccess - Intranet	Annual	1 Each	\$6,794.93
govAccess Independent Subsite Maint & Hosting (Water)	Annual	1 Each	\$4,622.40
govAccess - Maint/Hosting/License Fee - Specialty Sub (Sheriff)	Annual	1 Each	\$5,804.20
govAccess - Maint/Hosting/License Fee - Specialty Sub (Library)	Annual	1 Each	\$5,069.62
govAccess Developer Toolkit	Annual	1 Each	\$17,936.40
govAccess Independent Subsite Maint & Hosting (Econ Dev)	Annual	1 Each	\$4,320.01
govDelivery for Integrations	Annual	1 Each	\$0.00
SUBTOTAL:			\$65,782.47

FUTURE YEAR PRICING

Solution(s)	Period of Performance	
	23 Feb 2027 - 22 Feb 2028	23 Feb 2028 - 22 Feb 2029
govAccess - Maintenance, Hosting, & Licensing Fee - Core (County Site)	\$22,933.70	\$24,768.40
govAccess Essentials for Intranet	\$0.00	\$0.00
govAccess – Intranet	\$7,338.52	\$7,925.61
govAccess Independent Subsite Maint & Hosting (Water)	\$4,992.19	\$5,391.57
govAccess - Maint/Hosting/License Fee - Specialty Sub (Sheriff)	\$6,268.54	\$6,770.02
govAccess - Maint/Hosting/License Fee - Specialty Sub (Library)	\$5,475.19	\$5,913.20
govAccess Developer Toolkit	\$19,371.31	\$20,921.02
govAccess Independent Subsite Maint & Hosting (Econ Dev)	\$4,665.61	\$5,038.86
govDelivery for Integrations	\$0.00	\$0.00
SUBTOTAL:	\$71,045.06	\$76,728.68

PRODUCT UPDATES

FOR INFORMATION ON RECENT AND UPCOMING PRODUCT ENHANCEMENTS ACROSS THE GRANICUS PORTFOLIO, PLEASE REFER TO THE SEMIANNUAL UPDATE INFORMATION ON THIS WEBPAGE:
[: HTTPS://GRANICUS.COM/SEMIANNUAL-UPDATES/](https://GRANICUS.COM/SEMIANNUAL-UPDATES/)

PRODUCT DESCRIPTIONS

Solution	Description
govAccess - Maintenance, Hosting, & Licensing Fee - Core	<p>The govAccess Maintenance, Hosting, and Licensing plan is designed to equip the client with the technology, expertise and training to keep the client's website relevant and effective over time.</p> <p>Services include the following:</p> <ul style="list-style-type: none">• Ongoing software updates• Unlimited technical support (6:00 AM - 6:00 PM PT, Monday - Friday)• Access to training webinars and on-demand video library• Access to best practice webinars and resources• Annual health check with research-based recommendations for website optimization• DDoS mitigation• Disaster recovery with 90-minute failover (RTO) and 15-minute data replication (RPO)
govAccess Essentials for Intranet	<p>govAccess Essentials for Intranet is a Software-as-a-Service (SaaS) solution designed to equip the client with the technology, expertise and training to keep the client's website relevant and effective over time. Services include the following:</p> <ul style="list-style-type: none">• Ongoing software updates• Unlimited technical support (6:00 AM - 6:00 PM PT, Monday - Friday)• Ability to send email notifications when publishing site updates, News, Calendar Events, RFP bids, or job postings; powered by govDelivery (includes access to Granicus Advanced Network)• Access to training webinars and on-demand video support library• Access to best practice webinars and resources• Annual strategic reviews with the Granicus team, including research-based recommendations for website optimization• DDoS mitigation• Disaster recovery with 90-minute failover (RTO) and 15-minute data replication (RPO)

Solution	Description
	replication (RPO)
govAccess – Intranet	<p>govAccess Maintenance and Licensing includes the following for Intranet website(s) covered by the subscription:</p> <ul style="list-style-type: none"> • Monthly software updates • Unlimited technical support (6:00 AM - 6:00 PM PT, Monday - Friday) • Access to training webinars and on-demand video library • Access to best practice webinars and resources • Annual health check with research-based recommendations for website optimization • The Intranet will be hosted on the Granicus' servers.
govAccess Independent Subsite Maint & Hosting	<p>govAccess Maintenance, Hosting and Licensing includes the following for the client's Independent Subsite:</p> <ul style="list-style-type: none"> • Monthly software updates • Unlimited technical support (6:00 AM - 6:00 PM PT, Monday - Friday) • Access to training webinars and on-demand video library • Access to best practice webinars and resources • Annual health check with research-based recommendations for website optimization • DDoS mitigation -Disaster recovery with 90-minute failover (RTO) and 15-minute data replication (RPO)
govAccess - Maint/Hosting/License Fee - Specialty Sub	<p>Maintenance, Hosting and Licensing includes the following for the client's Specialty Subsite(s) covered by the subscription:</p> <ul style="list-style-type: none"> • Monthly software updates • Unlimited technical support (6:00 AM – 6:00 PM PT, Monday – Friday) • Access to training webinars and on-demand video library • Access to best practice webinars and resources • Annual health check with research-based recommendations for website optimization • DDoS mitigation • Disaster recovery with 90-minute failover (RTO) and 15-minute data replication (RPO)

Solution	Description
govAccess - Maint/Hosting/License Fee - Specialty Sub	<p>Maintenance, Hosting and Licensing includes the following for the client's Specialty Subsite(s) covered by the subscription:</p> <ul style="list-style-type: none"> • Monthly software updates • Unlimited technical support (6:00 AM – 6:00 PM PT, Monday – Friday) • Access to training webinars and on-demand video library • Access to best practice webinars and resources • Annual health check with research-based recommendations for website optimization • DDoS mitigation • Disaster recovery with 90-minute failover (RTO) and 15-minute data replication (RPO)
govAccess Developer Toolkit	<p>The govAccess Developer Toolkit puts control back in the hands of technical staff while providing content contributors the ease of use and speed to adapt. Agencies can quickly and easily create new digital experiences for constituents across any device which can grow with the organization. The Developer Toolkit solution provides agencies with microsite management while maintaining consistent branding within with a single web platform. The Developer Toolkit includes core functionality such as:</p> <ul style="list-style-type: none"> • Microsite Builder • Design Studio • Content SDK
govAccess Independent Subsite Maint & Hosting	<p>govAccess Maintenance, Hosting and Licensing includes the following for the client's Independent Subsite:</p> <ul style="list-style-type: none"> • Monthly software updates • Unlimited technical support (6:00 AM - 6:00 PM PT, Monday - Friday) • Access to training webinars and on-demand video library • Access to best practice webinars and resources • Annual health check with research-based recommendations for website optimization • DDoS mitigation -Disaster recovery with 90-minute failover (RTO) and 15-minute data replication (RPO)

Solution	Description
govDelivery for Integrations	<p>Send notification bulletins directly to constituents who subscribe to receive updates directly through Granicus (powered by govDelivery). Receive a monthly metrics report delivered via email to show subscriber growth and engagement activity for the past month of bulletin sends, and grow subscribers through access to the Granicus Advanced Network.</p> <p>Note: govDelivery integrations is dependent on an active subscription to the relevant govMeetings agenda or govAccess CMS solutions.</p>

GRANICUS ADVANCED NETWORK AND SUBSCRIBER INFORMATION

- **Granicus Communications Suite Subscriber Information.**
 - Data provided by the Client and contact information gathered through the Client's own web properties or activities will remain the property of the Client ('Direct Subscriber'), including any and all personally identifiable information (PII). Granicus will not release the data without the express written permission of the Client, unless required by law.
 - Granicus shall: (i) not disclose the Client's data except to any third parties as necessary to operate the Granicus Products and Services (provided that the Client hereby grants to Granicus a perpetual, non-cancelable, worldwide, non-exclusive license to utilize any data, on an anonymous or aggregate basis only, that arises from the use of the Granicus Products by the Client, whether disclosed on, subsequent to, or prior to the Effective Date, to improve the functionality of the Granicus Products and any other legitimate business purpose, including the right to sublicense such data to third parties, subject to all legal restrictions regarding the use and disclosure of such information).
- **Data obtained through the Granicus Advanced Network.**
 - Granicus offers a SaaS product, known as the Communications Cloud, that offers Direct Subscribers recommendations to subscribe to other Granicus Client's digital communication (the 'Advanced Network'). When a Direct Subscriber signs up through one of the recommendations of the Advanced Network, that subscriber is a 'Network Subscriber' to the agency it subscribed to through the Advanced Network.
 - Network Subscribers are available for use while the Client is under an active subscription with Granicus. Network Subscribers will not transfer to the Client upon termination of any Granicus Order, SOW, or Exhibit. The Client shall not use or transfer any of the Network Subscribers after termination of its Order, SOW, or Exhibit placed under this agreement. All information related to Network Subscribers must be destroyed by the Client within 15 calendar days of the Order, SOW, or Exhibit placed under this agreement terminating.
 - Opt-In. During the last 10 calendar days of the Client's subscription, the Client may send an opt-in email to Network Subscribers that shall include an explanation of the Client's relationship with Granicus terminating and that the Network Subscribers may visit the Client's website to subscribe to further updates from the Client in the future. Any Network Subscriber that does not opt-in will not be transferred with the subscriber list provided to the Client upon termination.

TERMS & CONDITIONS

- This quote, and all products and services delivered hereunder are governed by the terms located at <https://granicus.com/legal/licensing>, including any product specific terms included therein (the "License Agreement"). If your organization and Granicus has entered into a separate agreement or is utilizing a contract vehicle for this transaction, the terms of the License Agreement are incorporated into such separate agreement or contract vehicle by reference, with any directly conflicting terms and conditions being resolved in favor of the separate agreement or contract vehicle to the extent applicable. **INT**
- If submitting a Purchase Order, please include the following language: The pricing, terms and conditions of quote Q-494061 dated 28 Oct 2025 are incorporated into this Purchase Order by reference and shall take precedence over any terms and conditions included in this Purchase Order.
- This quote is exclusive of applicable state, local, and federal taxes, which, if any, will be included in the invoice. It is the responsibility of Union County NC to provide applicable exemption certificate(s).
- Any lapse in payment may result in suspension of service and will require the payment of a setup fee to reinstate the subscription.
- **Granicus shall ensure all web content and mobile applications comply with Level A and Level AA success criteria and conformance requirements specified in Web Content Accessibility Guidelines 2.1 and shall also comply with all federal laws and regulations regarding web and mobile accessibility. Granicus agrees to indemnify and hold Client, its officers, employees and agents, free and harmless from and against any and all losses, penalties, demands, obligations or causes of action relating to any violation by Granicus of 28 CFR Part 35 regarding web and mobile accessibility.** **INT**

* and conditions of the Master Subscription Agreement between Client and Granicus dated December 22, 2020.

BILLING INFORMATION

Billing Contact:	Liz Cooper	Purchase Order Required?	<input checked="" type="checkbox"/> - No <input type="checkbox"/> - Yes
Billing Address:	500 N. Main St., Monroe, NC 28112	PO Number: If PO required	
Billing Email:	Liz.Cooper@unioncountync.gov	Billing Phone:	(704) 283-3587

If submitting a Purchase Order, please include the following language:

The pricing, terms, and conditions of quote Q-494061 dated 28 Oct 2025 are incorporated into this Purchase Order by reference and shall take precedence over any terms and conditions included in this Purchase Order.

AGREEMENT AND ACCEPTANCE

By signing this document, the undersigned certifies they have authority to enter the agreement. The undersigned also understands the services and terms.

Union County NC	
Signature:	
Name:	Brian W. Matthews
Title:	County Manager
Date:	

Granicus, LLC

Signature: _____

Name: _____

Title: _____

Date: _____

This instrument has been preaudited in the manner required by The Local Government Budget and Fiscal Control Act.

Deputy Finance Officer