

To: Brian Matthews, County Manager

From: Vicki Callicutt, Director of Emergency Communications

CC: Cheryl Wright, Director of Procurement and Contract Management

Date: July 15, 2025

Re: Exemption of RFP Process for Priority Dispatch

Pursuant to Union County Procurement Policy, Section 3.5.3, which states, in part, "...Because there are no statutory requirements applicable to the procurement of such services, the County Manager may exempt a service from the RFP process for good cause and when in the best interest of Union County."

Emergency Communications is requesting an exemption to the RFP process to renew the license and maintenance on the ProQA and Aqua software from Priority Dispatch in amount of \$207,056.28 to be broken down into payments over 5 years. It would not be cost effective to change the protocol software instead of renewing our current license and maintenance.

It is our determination that using Priority Dispatch for the protocol software would be in the best interest of Union County.

Upon approval of the County Manager, Emergency Communications will initiate a new contract with Priority Dispatch.



Brian Matthews, County Manager

8/17/25

Date

Emergency Communications

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