

Michael Evola

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Public servant with experience managing programs, overseeing budgets, organizing volunteers, cultivating partnerships, and engaging communities for nonprofits, local and state government. Proven ability to develop and implement policy and systems for effective service delivery and improvement of organization operations, as well as navigating and ensuring compliance with state and federal regulations. Experienced collaborator with a strong record of leadership in advisory, planning, and implementation roles, with a focus on good governance, public policy, and community impact.

Professional and Leadership Experience

Community Shelter of Union County

Community Engagement Manager | 05/2025 – Present

- Lead community outreach and partnership efforts to increase awareness of shelter services, resources, and policy priorities across Union County.
- Cultivate and manage relationships with community partners to strengthen referral pathways and collaborative initiatives.
- Manage the agency's volunteer program, recruiting, onboarding, training, and supervising volunteers supporting direct services and special projects.
- Implement strategies to expand volunteer participation and improve engagement, supporting organizational capacity and service delivery.

North Carolina Statewide Independent Living Council

Governor-appointed Council Member (Individual with a Disability) | 02/2024 – Present,

Council Chair | 07/2025 – Present, Council Treasurer | 07/2024 – 06/2025

- Lead planning and coordination activities for the Council to advance independent living and priorities aligned with the State Plan for Independent Living.
- Manage budgeting and financial planning for an approximately \$199,000 annual budget, monitoring expenditures, reviewing financial reports, and supporting compliance with federal and state requirements.
- Contribute to governance, performance monitoring, and evaluation activities, supporting accountability, transparency, and effective use of public funds.

North Carolina Council for the Deaf and Hard of Hearing

Governor-appointed Council Member (Hard of Hearing Consumers) | 07/2021 – Present,

Council Chair | 07/2025 – Present, Council Vice Chair | 11/2022 – 06/2025

- Provide leadership, ensuring fulfillment of statutory duties, collaborating with Division leadership, partners, and state agencies to fulfill directives and make recommendations.
- Make recommendations to, partner with and advise, NCDHHS and NCDPI to ensure effective, high-quality, and accessible programs and services.
- Collaborate with state agencies and community stakeholders to support policy implementation, service delivery improvements, and interagency coordination.

Union County Department of Social Services

Family & Children's Medicaid Program Eligibility Specialist | 05/2023 – 05/2025

- Determined initial and ongoing Medicaid eligibility for individuals and families in compliance with state regulations, managing a high-volume caseload.
- Processed applications, recertifications, and case updates while meeting strict accuracy, documentation, and timeliness standards.
- Interpreted complex policy manuals and eligibility criteria, educating applicants on program requirements, participant responsibilities, and available services.
- Conducted needs assessments and coordinated referrals to internal and external support programs, improving continuity of care and access to services.

Mecklenburg County Park and Recreation Department

Recreation Coordinator | 11/2021 – 05/2023

- Coordinated program and event logistics, including scheduling, reservations, permits, invoicing, and contract support.
- Assisted with planning and facilitation of programs and special events, collaborating with internal teams and external groups.
- Maintained accurate records, tracked program participation, and ensured compliance with departmental policies and procedures.

Recreation Assistant | 06/2021 – 11/2021

- Supported operations across multiple facilities, supervising activities, and providing customer service to the public, and enforcing county policies and park rules.
- Provided front-line customer service, educating residents on programs, amenities, policies, and facility rules, and assisting with event setup and program delivery.

Education

University of North Carolina at Pembroke

Bachelor of Interdisciplinary Studies – Public and Nonprofit Administration

Central Piedmont Community College

Associate in Applied Science – Accounting and Finance

Certificate – Tax Accounting

Blue Ridge Community College

Certificate – Fundamentals of American Sign Language

Professional and Leadership Development

North Carolina Center for Nonprofits

Nonprofit Management Institute

North Carolina Department of the Secretary of State

Notary Public Commission | Expires 05/2026

North Carolina Institute of Public Leadership

Fellow

Union County Chamber

Leadership Union

Current Community Engagement, Service, & Leadership

North Carolina Department of Health & Human Services

Human Rights Committee Member | 10/2025-Present

Rotary Club of Waxhaw-Weddington

Club Member | 08/2021-Present

The Grove at Chestnut Park Association

Homeowner Association Board Member | 11/2024-Present

Union County Chamber

Chamber Member | 10/2022-Present

Chamber Ambassador | 01/2025-Present